

AON BENEFIT EXPERIENCE

Quick Guide

Know how to find what you need—
when you need it!

mybenefitplans.makeityoursource.com

make it yours



AON



Choose Your Benefits

Get ready now, then enroll before your deadline

The Aon Benefit Experience (BenX) makes it easy to find the right fit. Just choose your coverage level, the price you want to pay, and the insurance carrier you want to work with.



Get Up to Speed

Visit the [Make It Yours website](#).

- Watch quick videos to see what BenX is all about.
- Compare the coverage levels side-by-side.
- Get to know the carriers through [Your Carrier Connection](#) and access preview sites to see provider networks and prescription drug information.



Enroll

Log on to the [My Benefit Plans Website](#) and click **Enroll Now**.

- Get fast answers about the best medical options for your situation by sharing what's important to you.
- See how others evaluated the health insurance carriers by looking at carrier ratings for customer service, provider networks, and online experience.

Once you've completed your enrollment online, you can view your future coverages and follow-ups on a confirmation page. You can also view this information through the [My Benefit Plans Website](#) any time before your benefits begin.



Remember, you should enroll to make sure you get the coverage you want! Not only could your needs have changed, but other things could have changed too—including your options and prices, the network of doctors, and how your prescription drugs are covered. And, to contribute to a Health Savings Account (HSA) (if eligible) or Flexible Spending Account (FSA), you must make an active election. If you're a new hire enrolling in benefits through your employer for the first time, **you must enroll to have coverage.**

Use Your Benefits

Throughout the year, there are lots of ways to stay on top of your health, and to make the most of your benefits and your health care dollars. Make sure you're up to speed before your benefits take effect.



Get the Inside Scoop

Visit the [Make It Yours website](#).

- Get insider tips for “how to work the health care system” on many topics.
- Make the most of your benefits and your health care dollars.



Manage Your Benefits

Log on to the [My Benefit Plans Website](#).

- See what's covered and who you're covering.
- Make benefits changes when your life changes (e.g., marriage, birth of a child).



Stay in Step With Your Carrier

Once your coverage begins, register on the [insurance carrier](#) member site (you can get to it from the Make It Yours website).

- Keep track of your provider bills and payments online (once your coverage begins).
- Take advantage of all that your carrier offers, which may include virtual care, lifestyle coaching and fitness discounts, and mental health support.



Questions?

Once logged on to the [My Benefit Plans Website](#) look for the “Need Help?” icon to ask Lisa, your virtual assistant, any questions you may have. Lisa can also connect you with a web chat representative and other helpful resources. For additional support, you can schedule an appointment with a customer service representative through the My Benefit Plans Website during enrollment. You can also call the My Benefit Plans Center at **1.855.750.2920** from 10:00 a.m. to 10:00 p.m. ET, Monday through Friday.